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PUBLIC SERVICE

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November 13, 2009

Mr. Jeff Derouen Executive Director P.O. Box 615 211 Sower Boulevard Frankfort, KY 40601

Dear Mr. Derouen:

Please find enclosed the original and (10) copies of proposed revisions to Ballard Rural Telephone Cooperative Corporation, Inc.'s (Ballard RTC) General Subscriber Services Tariff. The proposed revisions cancel Section M, Original Sheet 3 and substitute Section M, 1st Revised Sheet 3.

Because this filing results in an increase in directory assistance rates, Ballard RTC requests that the Commission waive 807 KAR 5:011, Section 10. Ballard RTC has provided written notice to its members of the proposed directory assistance rate increase in accordance with 807 KAR 5:011, Section 8. The notice will be included as a bill message on the billings before and after the effective date and members will be notified by our company newsletter. A copy of the notice has been enclosed as Exhibit A.

Ballard RTC's current contract with AT&T will expire on November 17, 2009. Ballard RTC has signed with National Directory Assistance, Inc to provide this service for our members. Our members will now be able to obtain (2) customer listings and/or addresses per call.

Please return the accepted copy to Harlon E. Parker, CEO/General Manager, P.O. Box 209, LaCenter, KY 42056. If the Commission or Staff has any questions concerning this filing, please contact me at your convenience.

Sincerely

Stephen P. Jones II Regulatory Manager